

AGENDA FOR
HOUSING ADVISORY BOARD



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To: All Members of Housing Advisory Board

Councillors : D Green, B Ibrahim, E FitzGerald, A Arif,
J Roith and M Walsh

Dear Member/Colleague

Housing Advisory Board

You are invited to attend a meeting of the Housing Advisory Board which will be held as follows:-

Date:	Tuesday, 28 July 2026
Place:	Boardroom, 6KP
Time:	5.00 pm
Briefing Facilities:	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
Notes:	

AGENDA

1 APOLOGIES FOR ABSENCE

2 DECLARATIONS OF INTERESTS

3 MINUTES OF THE LAST MEETING *(Pages 3 - 10)*

The minutes from 09th June 2026 are attached for approval.

4 ACTION TRACKER *(Pages 11 - 16)*

The action tracker and revised HAB Terms of Reference are attached.

5 TENANT ENGAGEMENT AND TENANT VOICE REPORT *(Pages 17 - 20)*

Report attached.

6 DRAFT HOUSING STRATEGY *(Pages 21 - 110)*

Report from Jackie Summerscales, Strategic Housing Delivery Manager attached.

7 ANNUAL COMPLAINT HANDLING REPORT AND SELF ASSESSMENT AGAINST THE COMPLAINT HANDLING CODE *(Pages 111 - 186)*

Report from Claire Rogan Head of Performance Improvement and Assurance attached.

8 DECENT HOMES AND STOCK CONDITION ASSURANCE *(Pages 187 - 192)*

Report from Boe Halam, Head of Housing Property attached.

9 QUARTERLY PERFORMANCE UPDATE *(Pages 193 - 236)*

Report from Claire Rogan, Head of Performance, Assurance and Improvement attached.

10 REPAIRS REVIEW UPDATE *(Pages 237 - 250)*

Report from Simon Blundell Head of Repairs & Maintenance.